

## **Important Information Regarding PROdirect and PROfusion**

PROdirect and PROfusion have been placed on the TiPS Product Retirement Schedule. The retirement schedule has been arranged to be sensitive to the critical nature of the PROdirect product and the investments made in a control system utilizing PROdirect.

Effective February 1, 2008

PROdirect and PROfusion will be available for purchase until midnight December 31, 2008. No product enhancements are scheduled during this period. PROdirect and PROfusion will not be qualified on additional versions of the Windows operating system.

Effective Midnight September 30, 2008

PROdirect and PROfusion will be removed from the TiPS product list and will no longer be available for quotation. Existing quotes will be honored until their expiration date.

Effective Midnight December 31, 2008

PROdirect and PROfusion will be removed from distribution, and will no longer be available for shipment.

Product Support Survival

ESS contracts on PROdirect and PROfusion may be purchased and/or renewed to continue support until midnight, December 31, 2009.

Effective Midnight December 31, 2009

PROdirect and PROfusion support will cease.

Please contact the TiPS Sales department with any questions or to purchase licenses and/or ESS contracts. We can be reached by phone at 800-242-8477 (U.S. domestic) or (512) 863-3653, extension 11, or by email at [sales@tipsweb.com](mailto:sales@tipsweb.com).

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